ABSTRACT OF THE DISCLOSURE

~~A method of storing service~~ Service description documents are stored in a ~~computerised~~ computerized storage system in which each document is associated with at least one verb ontological node ~~(204)~~ and at least one noun ontological ~~node (254), each~~ node. Each verb ontological node ~~having~~ has one or more links to other verb ontological nodes and each noun ontological node ~~having~~ has one or more links to other noun ontological ~~nodes whereby the~~ nodes. The verb nodes form a verb space ~~(200)~~ and the noun nodes form a noun ~~space (250) and a method of retrieving service~~ space. Service description documents are retrieved from a plurality of service description documents stored in this way ~~comprising the steps of:~~ by controlling a user interface to request from a user at least one verb request term ~~(405)~~ and at least one noun request ~~term (410), associating the or each~~ term. Each verb request term ~~(405)~~ is associated with a corresponding verb node ~~(204)~~ and ~~the or~~ each noun request term ~~(410)~~ is associated with a corresponding noun ~~node (254), comparing the or each~~ node. Each corresponding verb node ~~(204)~~ is compared with ~~the or~~ each verb node ~~(212, 214)~~ associated with each of the stored service description documents~~, comparing the or~~ and each corresponding noun node ~~(254)~~ is compared with ~~the or~~ each noun node ~~(262, 266)~~ associated with each of the stored service description ~~documents, and selecting for retrieval zero~~ documents. Zero or more of the stored service description documents are selected on the basis of the comparison steps and controlling the user interface to inform the user of the selected documents to enable the user to retrieve one or more of the selected documents.